



Resetting Your ctclink Password/Forgot Your Password

You will need your EMPLID - ctclink ID.

1. Navigate to the **ctclink Login** page at url: <https://pt-uat.peoplesoft-nonprod-ws.ctclink.sbctc.edu/ptuat/signon.html> or via the ctclink log-in link at itservices.seattlecolleges.edu
2. Select the **Forgot your password?** link.
3. Enter your **EMPLID - ctclink ID**.
4. Press the **Tab** or **Enter** key on your keyboard.

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ctclink ID

Password

Sign In

Enable Screen Reader Mode

Do not enable screen reader mode unless you use a screen reader or other assistive technology, as this mode changes how ctclink looks.

Forgot your password? First Time User?

5. Your security questions will display. Provide an answer for each security question.
6. Enter your new **Password**.
7. Confirm your new **Password**.
8. Click the **Submit** button.

PASSWORD - Must have at least 8 characters, including upper & lower case & a number or special character.

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Set Your Password

Please answer the questions below

*Hint Question 1:

*Answer:

*Hint Question 2:

*Answer:

*Hint Question 3:

*Answer:

Password:

Confirm Password:

Submit Cancel

9. A pop-up window will confirm that your password has been reset.
10. Click the **OK** button.

Message

Your Password has been Reset

ctclink ID: [REDACTED]

OK

11. A pop-up window confirms Reset Password was Completed Successfully. You can now continue to the ctclink login page.
12. Click the **Close** button.

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Reset Password was completed successfully. You can now continue to the ctclink login page.

Close

