

Setting up New Security Options in ctLink

On July 31, the State Board made changes to the login process for ctLink to provide better security and user-friendly password reset options.

Note: The ctLink portal link addresses (<https://gateway.ctclink.us/> and <https://prd.ctclink.us/psp/ptprd/?cmd=login>) have not changed, and you will continue to use your current ctLink ID and password.

A new website, <https://myaccount.ctclink.us>, allows you to set up your login security options to require an extra step to verify your identity each time you login to ctlink on a different device. This is called Multi-Factor Authentication (MFA). Although you do not need to take any action immediately, you will want to set up your new security options soon. You may do this at any time at <https://myaccount.ctclink.us>. You will need your ctLink ID and password.

Once you enter your ctLink ID and password, you will see a list of optional security settings. You do not need to activate all of these, but you may. Click to [Watch a short video about these new options](#).