Remote Access to Computer Lab Computers

Students can remotely log into computer labs from off-campus and use the software on these computers as if they were there in person. Available computer labs include specialty software computer labs and a subset of open lab/general use computers.

HOW TO REMOTE ACCESS CAMPUS COMPUTERS

Note: Additional Steps for MAC and CHROMEBOOK

➔ **START by installing & running the Microsoft Remote Desktop Client application from URLs below.**
This only needs to be done one time (per device), prior to your first remote access.
(Windows PCs have the client already installed and start with Step # 1 below.)

MAC Itunes Store:
https://apps.apple.com/us/app/microsoft-remote-desktop-10/id1295203466?mt=12

CHROMEBOOK – **Sign in** to your chromebook first with Google account. Then go to Google Play Store:
https://play.google.com/store/apps/details?id=com.microsoft.rdc.android
After downloading the client, go to Step # 1 below.

1. **From a browser, go to your campus remote access landing page**
   NORTH CAMPUS: https://remoteaccess.labstats.com/seattle-north
   CENTRAL CAMPUS: https://remoteaccess.labstats.com/seattle-central
   SOUTH CAMPUS: https://remoteaccess.labstats.com/seattle-south

2. **From the Computer Labs and Stations list,**
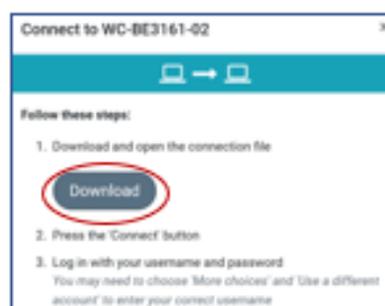   **A. Choose a Lab**
       (scroll through the computer stations list to view more Labs. Select the desired Lab (in left column).
   B. Click the Connect button, to the right of the desired computer.
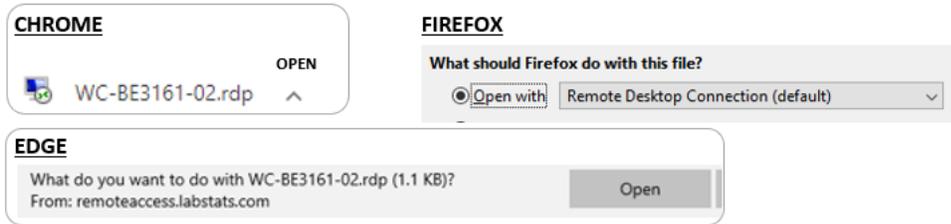   **C. Click Download** in the next window.

EXAMPLE - REMOTE ACCESS COMPUTER LABS & STATIONS LIST

If window remains open after clicking Download, you can close it with the X button top left.

3. **Choose to open or run the downloaded .rdp file** (prompts for different browsers vary).

CHROME
OPEN
WC-BE3161-02.rdp ∧

FIREFOX
What should Firefox do with this file?
◉ Open with   Remote Desktop Connection (default) ∨

EDGE
What do you want to do with WC-BE3161-02.rdp (1.1 KB)?
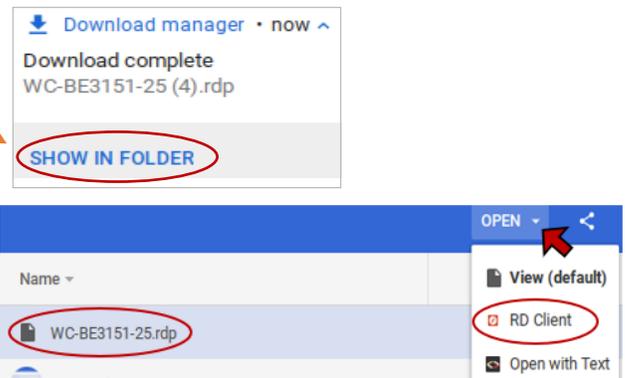From: remoteaccess.labstats.com   Open

IN CHROMEBOOK
Choose "SHOW IN FOLDER" if the option appears.

(If, Show in Folder does not appear, Go to Downloads in the FILES folder 🗂 in menu bar at bottom.)
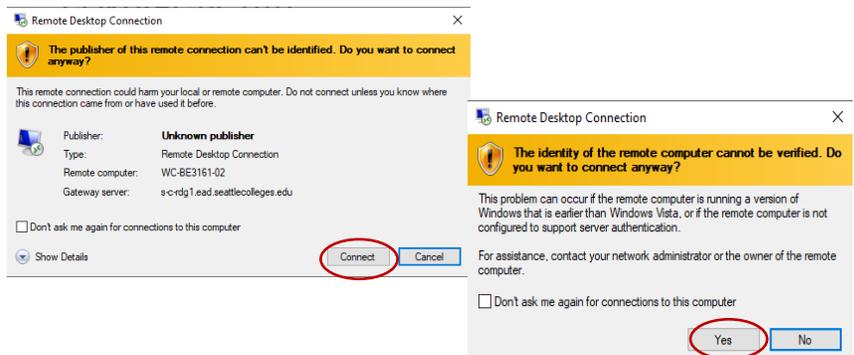
Highlight the nameofcomputer**.rdp** file.
Go to the **OPEN** menu and choose to open with **RD Client**.

Close the "It's Lonely Here" box.

⬇ Download manager · now ∧
Download complete
WC-BE3151-25 (4).rdp
SHOW IN FOLDER

OPEN ▾   ◁
View (default)
RD Client
Open with Text
Name ▾
WC-BE3151-25.rdp

4. **Click Connect** or **Yes** to any windows, indicating publisher and computer cannot be identified, and if you want to connect anyway.

Remote Desktop Connection
The publisher of this remote connection can't be identified. Do you want to connect anyway?
This remote connection could harm your local or remote computer. Do not connect unless you know where this remote connection came from or have used it before.
Publisher: **Unknown publisher**
Type: Remote Desktop Connection
Remote computer: WC-BE3161-02
Gateway server: s-c-rdg1.ead.seattlecolleges.edu
☐ Don't ask me again for connections to this computer
Show Details   Connect   Cancel

Remote Desktop Connection
The identity of the remote computer cannot be verified. Do you want to connect anyway?
This problem can occur if the remote computer is running a version of Windows that is earlier than Windows Vista, or if the remote computer is not configured to support server authentication.
For assistance, contact your network administrator or the owner of the remote computer.
☐ Don't ask me again for connections to this computer
Yes   No

5. **Login** with your **full MySeattleColleges username, first.last@seattlecolleges.edu and password.**

PC Example login window

Windows Security
Enter your credentials
These credentials will be used to connect to the following computers:
1. s-c-rdg1.ead.seattlecolleges.edu (RD Gateway server)
2. WC-BE3161-02 (remote computer)
User name
Password
OK   Cancel

6. **The remote desktop connection will begin.** It takes a few minutes. Pls. wait for completion, before accessing apps or functions.

SPECIAL NOTE FOR MAC USERS: When desktop is ready, from the "Window" menu at the top of your screen click "Fit to Window".

Window   Help
Minimize
Close
Exit Full Screen
Fit to Window
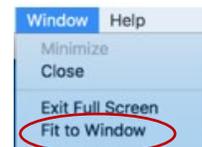
7. **Log off** at session end, from the start menu, clicking on your ID button and SIGN OUT.

PLEASE NOTE: Printing is not available from remote desktops (although PaperCut is visible on desktop).
Generally, speeds will depend on the device and software you are using.