SEATTLE COLLEGES | IT Services

Remote Access to Computer Lab Computers

Students can remotely log into computer labs from off-campus and use the software on these computers as if they were there in person. Available computer labs include specialty software computer labs and a subset of open lab/general use computers.

HOW TO REMOTE ACCESS CAMPUS COMPUTERS from PC & Mac

Note: Additional Setup Steps for MAC

→ START by installing & running the Microsoft Remote Desktop Client application from URL below.

This only needs to be done one time (per device), prior to your first remote access.

(Windows PCs have the client already installed and start with Step # 1 below.)

Updated <u>Chromebook</u> instructions will be available at the IT Services website, <u>Remote Access Computer Labs</u> information page.

MAC Itunes Store:

https://apps.apple.com/us/app/microsoft-remote-desktop-10/id1295203466?mt=12

After downloading the client, go to Step # 1 below.

1. From a browser, go to the <u>Remote Access page</u> (<u>https://itservices.seattlecolleges.edu/computer-labs-wifi/remote-access-computer-labs-campus</u>) to choose your campus remote access landing page: NORTH CAMPUS, CENTRAL CAMPUS or SOUTH CAMPUS.

2. From the Computer Labs and Stations list,

A. Choose a Lab

(scroll through the computer stations list to view more Labs. Select the desired Lab (in left column).

B. Click the Connect button, to the right of the desired computer.

C. Click Download in the next window. If window stays open after clicking Download, you can close it with the X button top left.

COMPUTER STATIONS LIST Scroll through the computer stations list to see more Labs.

EXAMPLE - REMOTE ACCESS COMPUTER LABS & STATIONS LIST



Con	nect to WC-BE3161-02
	$\Box \rightarrow \Box$
Follo	w these steps:
1.	Download and open the connection file
(Download
2.	Press the 'Connect' button
3.	Log in with your username and password You may need to choose 'More choices' and 'Use a different account' to enter your correct username

HOW TO REMOTE ACCESS CAMPUS COMPUTERS cont...

3. Choose to open or run the downloaded .rdp file (prompts for different browsers vary).



first.last@seattlecolleges.edu and password.

PC EXAMPLE	6.	I
Windows Security		
Enter your credentials		
These credentials will be used to connect to the following computers: 1. s-c-rdg1.ead.seattlecolleges.edu (RD Gateway server) 2. WC-BE3161-02 (remote computer)		
User name	7.	
Password		
		(

6. The remote desktop connection will begin. It takes a few minutes. Pls. wait for completion, before accessing apps or functions.

SPECIAL NOTE FOR MAC USERS: When desktop is ready, from the "Window" menu at the top of your screen click "Fit to Window".



 Log off at session end, from the start menu, clicking on your ID button and SIGN OUT.

PLEASE NOTE: Printing is not available from remote desktops (although PaperCut is visible on desktop). Generally, speeds will depend on the device and software you are using.

 For assistance, please contact the IT Help Desk - https://itservices.seattlecolleges.edu/it-help-desk

 North 206.934.3630 ◆ Central 206.934.6333 ◆ South 206.934.5844 ◆ LiveChat line https://direct.lc.chat/11900901/3



helpdesk.seattlecolleges.edu